

Collections

TouchLogic's Automated Voice Messaging Platform is an Efficient, Cost-Effective Tool for Faster Debt Recovery and More Right Party Contacts

The collections process can be a difficult task in and of itself, however, it can be further compounded by the additional time and energy required by employees to locate the right party or resolve the collections case.

How TouchLogic can help your Company with Collections Issues

TouchLogic's automated customer communication solutions leverage current technology and the power of the telephone to allow businesses to convey information to large groups of customers in a timely and cost-effective manner.

Our fully hosted IVR solution assists businesses with their collections campaigns by delivering automated voice messages to a virtually unlimited number of customers. General or personalized messages can be delivered as outbound standalone messages, incorporated with an inbound response, or integrated with existing call center services. Our voice messaging platform is a high response, low cost way support immediate, measurable and highly effective collection campaigns.

Sample Collections Applications

- Debt payment reminders
- Identifying right party contacts for transfer to live agents for debt resolution
- Processing payments Resources
- Demos
- Case Studies